

Warranty conditions

This warranty is offered by American Appliances B.V. The claims under this guarantee apply in addition to the claims that you have as a consumer under the law. This warranty does not limit and / or exclude any rights granted to the consumer and these terms and conditions do not affect these rights in any way. This warranty is void if the appliance is not used for domestic use.

1. All rights under this warranty will lapse if the occurrence of product failure is not reported by the consumer in writing within 5 (five) days from said failure.

2. It should be noted that every action is aimed at fulfilling the terms and conditions of this warranty and that this warranty expires 2 (two) years after the purchase date by the consumer.

3. It should be noted that this warranty commences from the date of purchase, which cannot be later than 5 (five) years with respect to the purchase of the product by the retailer, who will be required to provide appropriate documentation on this matter if necessary. Functional spare parts must be available for a period of 7 years with the exception of gaskets which must be available for a period of 10 years from the time the last unit of this model is put on the market, as guaranteed by the manufacturer.

4. The device is under warranty for a period of two years from the date of purchase. The purchase date is stated on the invoice from the retailer to the consumer, which must also be included if a service notification is made under warranty.

5. By warranty we mean the free replacement or repair of parts on a household appliance that can be demonstrably traced back to a material, design and / or production error. The repair or, if necessary, the replacement of the part does not affect the established warranty period which ends after the stated 2 (two) years from the date of purchase of the product.

6. The parts subject to normal wear and tear of use (bulbs, glass parts, plastic parts, etc.) and any parts found to be defective due to negligence or careless use, improper installation or maintenance, lack of periodic maintenance, maintenance performed by unauthorized personnel, the use of non-original spare parts, careless transport or, finally, circumstances that cannot in any case be traced back to manufacturing defects of the device are excluded from these warranty conditions. Interventions by technicians relating to installation and connection to power supply systems are also excluded from the warranty.

7. The manufacturer declines all responsibility for any damage that may be caused, directly or indirectly, to persons, objects and all other things as a result of non-compliance with all conditions and instructions described, in particular the warnings regarding installation, use and appliance maintenance.

8. After the warranty period has expired, the product warranty lapses and costs will be charged for labor hours, the parts that have to be replaced and the technician's travel costs.

9. The replacement of the device after a defect is excluded.

10. Any compensation for non-use and / or deterioration of items stored following a breakdown is excluded

11. This warranty is only valid for devices used in the Netherlands, Belgium and / or Luxembourg.

12. In compliance with the “General Data Protection Regulation Implementation Act”, American Appliances B.V. is responsible for managing the following information:

The buyer's personal data is registered, rearranged, stored and managed by American Appliances B.V. through any appropriate manual and / or computer processing for purposes functional for the fulfillment of the obligations arising from the contract for the supply of goods and services by American Appliances B.V. and the performance of the services payable under the product warranty. The aforementioned provision of information is essential for the execution of the warranty services to the buyer and to comply with the law. Any refusal to provide the above information may be a reason for delays in identifying the person entitled to the warranty or hindering the performance of the warranty services. With reference to the above acts, the consent of the interested party is under article 10 paragraph 1 of the Dutch Constitution.

The consumer can directly contact American Appliances B.V.

Guidelines for installation, use and maintenance are available at www.american-appliances.eu.